



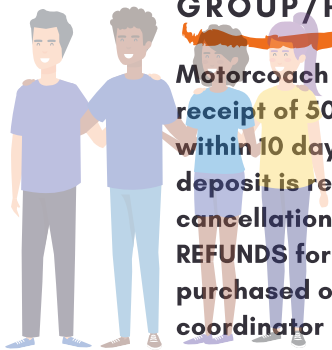
DO YOU NEED TRAVEL INSURANCE?

Fun Bus packages are **NON-REFUNDABLE**. If you think there is a possibility you may be unable to travel due to illness, medical emergency, death, loss of job or inclement weather, there are various coverages available to protect your travel investment. Coverage options can include trip interruption, national emergency or political and security evacuations. Baggage and personal effects (lost, stolen or damaged) can also be protected. Premiums vary depending on age, trip value and coverage selected. Travel insurance may be purchased through Fun Bus affiliate Roam Right or AAA (members only). Check out the following link for insurance coverage options: www.funbus.com/travel-insurance/

FUN BUS REFUND POLICY

Individual Fun Bus travel packages are not refundable once deposited or purchased. Refunds will be issued **ONLY** if Creative Coach Company cancels the trip due to limited interest, or if the event promoter cancels a ticketed event and it is not rescheduled. Whenever possible, funds are returned in the same manner as the original payment was made. In the event of a medical or other personal emergency. When notified, Creative Coach customer service team will attempt to transfer tickets to passengers on the waiting list. Refunds will be issued only after a full transfer has been made. Transfers are performed at no cost, but are not guaranteed. All individual tickets are fully transferable to a substitute passenger or can be resold to others. Fun Bus reservations cannot be transferred to alternate trips or travel dates. Fun Bus gift cards are non refundable. Effective 3/14/20 all packages cancelled for Covid-19 related travel restrictions or mandates will be fully refunded.

GROUP/PRIVATE CHARTERS



Motorcoach charter or travel dates for private groups are not considered to be guaranteed until receipt of 50% deposit and a signed contract are received. The deposit and signed contract are due within 10 days of contract receipt. Event tickets and/or hotel reservations will not be secured until the deposit is received. The balance of the trip is due 30 days prior to departure. In the event of a cancellation, all but 10% of the total trip is refundable up to 30 days before departure. there are **NO REFUNDS** for any cancellations less than 30 days before departure. The cost of event admission tickets purchased on behalf of the group is not refundable. The event tickets will be forwarded to the group coordinator in the event of cancellation. Effective 3/14/20 all packages cancelled for Covid-19 related travel restrictions or mandates will be fully refunded.

WINTER WEATHER TRAVEL POLICY

If a ticketed event is scheduled, we will almost always travel unless the event itself is cancelled. If there is a general "Level 3" weather emergency declared and we elect not to travel due to the weather or national emergency (such as 9/11) it is considered a postponement and funds may be transferred to any other similar trip or requested as a refund. Expect that the Fun Bus will travel unless you are contacted by phone on the morning of departure.

We **DO NOT CALL** unless there is an actual cancellation or postponement. We **NEVER** cancel based on a weather forecast- only on an actual occurrence. A final decision on any trip is not made until the morning of departure. Our customer service team is available at 6 a.m. to communicate with the affected passengers. We do not offer refunds or transfers due to an individual decision to not travel due to weather.